

WHEELED BIN AND CONTAINER POLICY
REPORT OF DEPUTY CHIEF EXECUTIVE (COMMUNITY
DIRECTION)



WARDS AFFECTED: ALL

1. PURPOSE OF REPORT

- 1.1 To seek Member's approval for proposed amendments to the Council's Wheeled Bin and Container Policy.

2. RECOMMENDATION

- 2.1 That Members approve the revised Wheeled Bin and Container Policy attached at appendix 1 incorporating the amendments detailed at 3.3 of this report.

3. BACKGROUND TO THE REPORT

- 3.1 The Council first introduced wheeled bins in 2004 to facilitate efficient storage and collection of household waste. In April 2012, a new dry-recycling wheeled bin service was introduced replacing the bag and box collection system to make it easier for residents to recycle and help the Council achieve its recycling targets.

- 3.2 The Council's Wheeled Bin and Container Policy (WB&CP) incorporates service standards and procedures for the collection of waste to ensure services are provided consistently and equitably for all residents. This policy is regularly updated to ensure it remains current and fit for purpose in conjunction with changes to waste policy, collection arrangements and legislation.

- 3.3 Since the WB&CP's last revision in December 2014, some further amendments are required which have been incorporated into the redrafted WB&CP attached at appendix 1. The main revisions/clarifications to the policy are detailed below:

- Presentation of bins on the public footpath – express stipulation of the need to ensure if bins are presented on the footpath that bins/containers do not pose an obstruction to vehicles or pedestrians. (*Collection Points Page 3.*)
- The introduction of a charge for the collection of Garden Waste from 2015/16. (*amendment to relevant sections throughout policy.*)
- Clarification that missed collections (which are crew error) need to be reported to the Council by the end of the next working day in order for crews to return per the existing service standard. (*Missed Collections Page 4*)
- Revisions to the paragraph relating to sec 46 of the Environmental Protection Act 1990 following the decriminalisation of this section of the Act (*Page 4*).
- Removal of extra capacity (additional or larger sized bins) for residual waste (black bin) so that capacity/size of bin provided is determined solely by the number of occupants as a consistent equitable approach. (*Non Recyclable Waste - Black Bin Page 7*)
- The introduction of a limit on free replacement lost or stolen bins to 1 bin being replaced free of charge (regardless of colour) in a 5 year period. (*Stolen/Missing/Damaged Bins Page 7*)

4. FINANCIAL IMPLICATIONS [CS]

- 4.1 There will not be any savings as a result of not providing larger bins. Extra capacity bins are not often granted and the proposed amendment is to remove the request for extra capacity escalating.
- 4.2 It is not expected that additional income will be generated from only replacing one lost/stolen bin free of charge.

5. LEGAL IMPLICATIONS [JB]

- 5.1 Legal implications are contained in the report.

6. CORPORATE PLAN IMPLICATIONS

- 6.1 The Refuse and Recycling service contributes to our priority to provide 'Clean Neighbourhoods', 'Reduce our Impact on the Environment' and Efficient Effective and pro- active services.

7. CONSULTATION

- 7.1 Members of the Citizens Panel were originally consulted in March 2010 with regard to what was perceived to be a reasonable number of occasions in a year for waste collection crews to return for missed collections.
- 7.2 Corporate Operations Board previously expressed concern over the charging of Social Housing tenants and persons in new shared ownership houses as a significant cost to those on low income. The Service would seek to negotiate with the Social Housing providers to provide the bins on behalf of their tenants.

8. RISK IMPLICATIONS

- 8.1 It is the Council's policy to proactively identify and manage significant risks which may prevent delivery of business objectives.
- 8.2 It is not possible to eliminate or manage all risks all of the time and risks will remain which have not been identified. However, it is the officer's opinion based on the information available, that the significant risks associated with this decision / project have been identified, assessed and that controls are in place to manage them effectively.
- 8.3 The following significant risks associated with this report / decisions were identified from this assessment:

Management of significant (Net Red) Risks		
Risk Description	Mitigating actions	Owner
<i>Impact on Customers/Reputation</i> A perception that lost/stolen containers should continue to be provided for free.	- Charges to be made in accordance with the provisions of the EPA. - Wheeled Bin and Container Policy updated to reflect charges made	Darren Moore
<i>Impact on Customers/Reputation</i> Residents perceive the Council should return to collect their bins/containers even if it is their fault	- Wheeled Bin and Container Policy updated to reflect change in service standard - Pragmatic approach to emptying missed bins on the	Darren Moore

	day of collection whilst vehicles are in the area.	
<i>A reduction in recycling performance</i> Less participation in green waste recycling following the introduction of a charge leads to failure to meet recycling targets	- A moderate charge is introduced in comparison to other Councils - Effective promotion of the service - Smooth transition to chargeable service and easy for residents to subscribe.	Project Board

9. KNOWING YOUR COMMUNITY – EQUALITY AND RURAL IMPLICATIONS

9.1 The proposed amendments to the Wheeled Bin and Container Policy identified will be applied consistently for all residencies. Disabled persons or those unable to present their bins due to infirmity are able to request assisted collections in which case bins will always be collected unless the resident instructs otherwise.

10. CORPORATE IMPLICATIONS

10.1 By submitting this report, the report author has taken the following into account:

- Community Safety implications
- Environmental implications
- ICT implications
- Asset Management implications
- Procurement implications
- Human Resources implications
- Planning implications
- Data Protection implications
- Voluntary Sector

Appendices: Appendix 1 – Revised Wheeled Bin and Container Policy

Background papers: None

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